Brekeke PBX

Version 2

Audio File Plug-in Developer's Guide

Brekeke Software, Inc.

<u>Version</u> Brekeke PBX Version 2 Audio File Plug-in Developer's Guide Revised February 2010

Copyright

This document is copyrighted by Brekeke Software, Inc.

Copyright © 2010 Brekeke Software, Inc.

This document may not be copied, reproduced, reprinted, translated, rewritten or readdressed in whole or part without expressed, written consent from Brekeke Software, Inc.

<u>Disclaimer</u>

Brekeke Software, Inc. reserves the right to change any information found in this document without any written notice to the user.

Trademark Acknowledgement

- LINUX is a registered trademark of Linus Torvalds in the United States and other countries.
- Red Hat is a registered trademark of Red Hat Software, Inc.
- Windows is a trademark or registered trademark of Microsoft Corporation in the United States and other countries.
- Mac is a trademark of Apple Computer, Inc., registered in the U.S. and other countries.
- Java and all Java-based trademarks and logos are trademarks or registered trademarks of Sun Microsystems, Inc. in the U.S. and other countries.
- Other logos and product and service names contained in this document are the property of their respective owners.

1.		ł
2.	REQUIREMENT	ł
3.	STEPS TO CREATE A PLUG-IN	ł
4.	INTERFACE	5
4.1.	INTERFACE: RECORDINGPLUGIN, RECORDINGPLUGIN_MT	5
4.1.1.	Method: eventRecorded	5
5.	SAMPLE	5
6.	HOW TO INSTALL	7
6.1.	PUT YOUR CLASS INTO A CLASSPATH	7
6.1. 6.2.	PUT YOUR CLASS INTO A CLASSPATH	7
6.1. 6.2. <i>6.2.1.</i>	Put your class into a classpath 7 Set your class name in the property file 7 Use your class for all PBX users 7	7 7 7
6.1. 6.2. 6.2.1. 6.2.2.	PUT YOUR CLASS INTO A CLASSPATH 7 SET YOUR CLASS NAME IN THE PROPERTY FILE 7 Use your class for all PBX users 7 Use your class for a specific user 7	7 7 7
 6.1. 6.2. 6.2. 7. 	Put your class into a classpath 7 Set your class name in the property file 7 Use your class for all PBX users 7 Use your class for a specific user 7 PLUG-INS 8	777
 6.1. 6.2. 6.2.2. 7. 7.1. 	PUT YOUR CLASS INTO A CLASSPATH 7 SET YOUR CLASS NAME IN THE PROPERTY FILE 7 Use your class for all PBX users 7 Use your class for a specific user 7 PLUG-INS 8 CLASS: RECORDINGFILEHTTPUPLOADER 8	77773
 6.1. 6.2.1. 6.2.2. 7. 7.1. 7.1.1. 	PUT YOUR CLASS INTO A CLASSPATH 7 SET YOUR CLASS NAME IN THE PROPERTY FILE 7 Use your class for all PBX users 7 Use your class for a specific user 7 PLUG-INS 8 CLASS: RECORDINGFILEHTTPUPLOADER 8 Settings 8	777833
 6.1. 6.2. 6.2.2. 7. 7.1. 7.2. 	PUT YOUR CLASS INTO A CLASSPATH 7 SET YOUR CLASS NAME IN THE PROPERTY FILE 7 Use your class for all PBX users 7 Use your class for a specific user 7 PLUG-INS 8 CLASS: RECORDINGFILEHTTPUPLOADER 8 Settings 8 CLASS: RECORDINGFILEMOVE 8	7773333

1. Introduction

This plug-in interface provides ways to process the audio files created by the call recording or voicemail features of Brekeke PBX. You need to use Java programming language to create your own plug-in.

For the Brekeke PBX versions 2.4 or later, the following plug-ins are included in the product. For this environment, you don't need to develop plug-in when uploading to http server or moving files.

2. Requirement

Creating a plug-in requires:

- JDK 6 or later
- Brekeke PBX v2.1 or later

3. Steps to Create a Plug-in

1. Add the ondopbx.jar file to your classpath: <Brekeke PBX install_dir>/webapps/pbx/WEB-INF/lib/ondopbx.jar

2. Create a JAVA class and implement the interface: com.brekeke.pbx.media.plugin.RecordingPlugin.

4. Interface

4.1. Interface: RecordingPlugin, RecordingPlugin_mt

Package name: com.brekeke.pbx.media.plugin

With Brekeke PBX Multi-Tenant Edition, "RecordingPlugin_mt" will be used.

4.1.1. Method: eventRecorded

This method is called when recording finishes and an audio file is created. An instance of the class will be created every time a message file is created.

Parameters:

tenant	tenant Tenant name (available only for Interface:RecordingPlugin_mt)	
user	User	
uprop	Properties related to the user	
file	File created	
prop	Properties of the file	
type	Туре	
	TYPE_VOICEMAIL(0)	Voicemail
	TYPE_CONVERSATION_RECORDING(1)	Recorded call
	TYPE_NAME (2)	Name
	TYPE_GREETING1 (3)	Personal Greeting
	TYPE_GREETING2 (4)	Alternative Greeting

✓ Following types (TYPE_NAME, TYPE_GREETING1 and TYPE_GREETING2) are available on the versions v2.3 or later.

Return:

To delete the file, return false. To save the file, return true.

5. Sample

The following is a sample program which will upload the recorded calls to a FTP server. Nothing will be performed when voicemails are created.

(Please refer to other resources regarding the detailed codes for FTP)

6. How to Install

6.1. Put your class into a classpath

Place your compiled class file in exact directory structure of package name under the directory: <Brekeke PBX install_directory> /webapps/pbx/WEB-INF/classes For example: class name = YourClass, package name = com.yourdomain Place "YourClass.class: under the directory: <Brekeke PBX install_directory> /webapps/pbx/WEB-INF/classes/com/yourdomain

or compress your class file into a jar file and place the jar file into <Brekeke PBX install directory>/webapps/pbx/WEB-INF/lib

6.2. Set your class name in the property file

6.2.1. Use your class for all PBX users

From Brekeke PBX Admintool > Option > Advanced, add the below property com.brekeke.pbx.Setting.RECORDING_PLUGIN After restarting the Brekeke PBX, this change will take effect.

Example:

 $com.brekeke.pbx.Setting.RECORDING_PLUGIN = yourpackage.YourRecordingPlugin$

6.2.2. Use your class for a specific user

Open the file

<Brekeke PBX install directory>/webapps/pbx/WEB-INF/work/pbx/users/***/user.properties using some text editor. Set the property media.recording.plugin with your class name including the package name. Save the file. In this case, restarting Brekeke PBX is not necessary.

Example:

media.recording.plugin = yourpackage.YourRecordingPlugin

7. Plug-ins

7.1. Class: RecordingFileHttpUploader

Package name: com.brekeke.pbx.plugin.recording After every recording, Brekeke PBX send recorded file with POST requests to HTTP server. The file is sent in multipart/form-data format. Recorded data is in u-Law format. This class is available for the version 2.4 of Brekeke PBX or later.

There are several properties that will be sent with POST requests when recording file is uploaded.

Properties that will be POST:

tenant	Tenant name
rid	Call's ID
tid	ID that identify SIP UA and a specific call
to	User that records calls
from	Number of the Callee
fileid	file name (no extension displayed)

7.1.1. Settings

Add the following parameters (Java Properties format) at [Options] > [Advanced].

com.brekeke.pbx.Setting.RECORDING_PLUGIN

For this parameter, specify "com.brekeke.pbx.plugin.recording.RecordingFileHttpUploader"

com.brekeke.pbx.plugin.recording.RecordingFileHttpUploader.URL

Specify URL of HTTP server where recording file will be uploaded.

com.brekeke.pbx.plugin.recording.RecordingFileHttpUploader.PARAMS When adding parameter, set parameter in the format "a=b&c=d"

com.brekeke.pbx.plugin.recording.RecordingFileHttpUploader.VOICEMAIL

Set "true" here when you are uploading recorded voicemail message files (default value=true)

 $com. brekeke. pbx. plug in. recording. Recording File Http Up loader. CALL_RECORDING$

Set "true" here when you are uploading recorded files using call recording feature (default value=true)

 $com. brekeke. pbx. plug in. recording. Recording FileHttpUploader. OTHER_TYPE$

Set "true" here when you are uploading recorded files created for personalized greetings or name (default value=false)

 $com. brekeke. pbx. plug in. recording. Recording FileHttpUploader. KEEP_COPY$

Set "true" here when you want to leave the recording files after uploading to the HTTP server (default value=false)

7.2. Class: RecordingFileMove

Package name: com.brekeke.pbx.plugin.recording

After every recording, Brekeke PBX move recorded files to a specified location. Recorded data is in u-Law format. When moving the files to a different machine, you'd need to assign the folder at the different machine as a network drive of the server Brekeke PBX is installed on. (With Linux OS, you'd need to mount an NFS file system. The recorded files will be moved one by one, Brekeke PBX will not move multiple files at once. This class is available for the version 2.4 of Brekeke PBX or later.

7.2.1. Settings

Add the following parameters (java property format) at [Options] > [Advanced].

com.brekeke.pbx.Setting.RECORDING_PLUGIN

For this parameter, specify "com.brekeke.pbx.plugin.recording.RecordingFileMove"

com.brekeke.pbx.plugin.recording.RecordingFileMove.DEST_PATH

Specify file path where recorded files are moved to. Replace path name that is enclosed by "#".

Properties that can be replaced:

- rid Call's ID
- tid ID that identify SIP UA and a specific call
- to User that records calls
- from Number of the Callee
- fileid file name (no extension displayed)
- index When idex is set at parameters, Brekeke PBX update file names by adding number from 1 and add up.

Ex. c:/root/#tenant#/#to#/#rid#_#index#.ul

With this example setting, by setting "#index#" the files recorded in one call have unique name. As a result, Brekeke PBX will move each recorded files to specified location.

com.brekeke.pbx.plugin.recording. RecordingFileMove.VOICEMAIL

Set "true" here when you are moving saved voice message files. (default valu=ture)

com.brekeke.pbx.plugin.recording. RecordingFileMove.CALL_RECORDING Set "true" here when you are moving recorded files using call recording feature (default value=true)

com.brekeke.pbx.plugin.recording. RecordingFileMove.OTHER_TYPE Set "true" here when you are moving recorded files created for personalized greetings or name (default value=false)

com.brekeke.pbx.plugin.recording. RecordingFileMove.MAX_INDEX The maximum value for index (default value=10)